

WELFARE TECHNOLOGY THAT MEETS PEOPLE'S NEEDS TODAY AND IN THE FUTURE

loopeli

**A COMMUNICATION SERVICE
THAT DIGITALLY INCLUDES THE
ELDERLY AND PEOPLE WITH
FUNCTIONAL DISABILITIES**

**TESTS AND STORIES
ABOUT HOW LOPELI IS USED
AND CREATES BENEFITS**

**The aid workers inform
about Loopeli in their
meeting with citizens and
relatives**



loopeli.se

"Mom I don't want to live anymore"

**Said my son 10 years old.
This was the beginning of our struggle to survive, find the way out, break apart and rise again.
The feeling lives on, the feeling when the ground beneath my feet opens up and I fall, it hurts but I knew I had to get up!**



I was sad, angry, sensitive, worried, terrified, empathetic, frustrated, disappointed, I sought help, I took time off, and I did everything to show how amazing life is.

Today, 8 years later, we are a strong team. We know it's okay to feel and think that sometimes I can't take it, today is a bad day, right now it's heavy. That life doesn't always have to be at its best to be worth living ❤️!!!

What I wish I had was more SUPPORT as a relative. As a relative, I was suddenly expected to know everything, in the middle of my own grief work - seeking help, how to act, say, support - how to shoulder the role of superhero! But without superhero skills?

I meet so many relatives who experience the same frustration and desire to receive support, understanding and respect. Because in the midst of all this, we also have to make life fit together, all the pieces of the puzzle.

NINA NORBERG & DANIEL STRAUME
OWNERS LOOPELI AB

We need to have more relatives who can support and contribute to mental health, reduce the feeling of loneliness and make life meaningful for more - young and old.

National next of kin strategy

In 2022, the government adopted Sweden's first national next-of-kin strategy, which means that next-of-kin's contributions to the next of kin must be taken into account, and paid attention to, their knowledge, need for participation and information must be taken care of by the professions that give them care, care and support.

According to the Social Services Act, municipalities must

"offer support to make it easier for the people who care for a relative who is chronically ill or elderly or who supports a relative who has a disability".

In this edition, we will focus on, among other things, the value that all our fantastic relatives see with Loopeli. What benefit and value this simple way of communicating contributes to the whole family, friends and even staff.

We, the relatives are an important part of the process when a family member, young or old, suffers from illness, mental illness or in some way needs our support.

Because we all agree that we are relatives is an incredibly important piece of the puzzle 🧩!



loopeli

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"To once again be able to say good morning and good night to your life partner"

"This is our fifth edition of Loopeli's own magazine. We have summarized current events, valuable information and our customer cases.

Loopeli - a video calling app invented as a result of a stroke in the family. Father Josef, who lost his way among icons and functions after the stroke and lost the ability to communicate independently with his family.

After that, many families, seniors, staff, businesses and municipalities who experience challenges with today's technology have enjoyed Loopeli's simplicity in everyday life.

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News - Loopeli via Atea

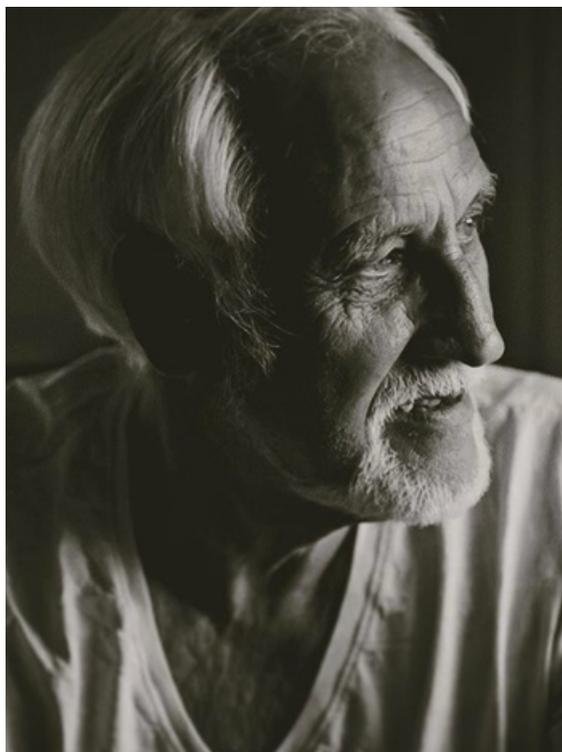
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Meet one of our younger users

Societal challenges that touches and affects us all



The community faces many challenges, not least in care. One of the biggest challenges is an aging population where we are expected to have more than 50% more people over the age of 80 while the workforce is expected to remain unchanged. It will therefore not be possible to work in the same way as we have done before, we must work smarter and more efficiently. We need to implement welfare technology that can relieve the burden of care without compromising the quality of care. We must start working preventively and long-term.

One of the greatest public diseases of our time

Another challenge is the increasing number of people suffering from involuntary loneliness, a disease that can lead to anxiety and depression and is one of the biggest public diseases of our time. A contributing factor is that 600,000 people in Sweden are digitally excluded. Their only contact with the outside world is physical, which not only affects the individual but also their relatives. Approximately one in five adults helps a relative at home, and with future developments, that percentage is expected to increase significantly

Aging population

Within a decade we will be between 50-60% more people over the age of 80

Staff shortage

In the next 10 years, the number of retired is the same as newly educated in elderly care

More relatives

1.3 million relatives who care for loved ones at home will have to become 2 million within 10 years

Involuntary loneliness

7 out of 10 in nursing homes
6 out of 10 in ordinary housing feel more or less alone

The care homes are full

Today 40% are overtaxed and in 10 years everyone will be. We will have to stay at home longer



28,000 care places

will be missing, corresponding to 460 care facilities for the elderly

The suicide rate

The highest percentage of suicides is found in the target group 85+



Decrease involuntarily *loneliness*

The Stora Sköndal Foundation chose to apply for stimulus funds "Reduce involuntary loneliness" for, among other things, the purpose Loopeli. The project is underway and a family tells us about their experience around Loopeli.

"No uninvited can call mom and deceive her"

"Our mother has perfect vision and keeps up well with what is happening. But has very poor hearing and has had problems with her hands. Loopeli is great for her. When we tell her that a grandchild made homemade mustard or got a driver's license - she already knows about it, as the grandchildren themselves have already announced this via Loopeli. Via a simple message with a picture, it automatically pops up on her screen.

Besides making it so easy for mom to make and answer calls, an unexpected good thing is - that we can film when we walk around wherever we are. She has been able to see the upper floor, where she can't go no more. We film old stuff and photos. In case she doesn't hear, I write on a piece of paper what she sees. Besides, I'm glad that no one uninvited can call mom and deceive her"

Family, Stora Sköndal



Funds

State funds are tools for achieving political goals, for example by stimulating quality development in health care and social services.

The National Board of Health and Welfare announces several project-based state grants each year to counteract involuntary loneliness among older people. These have turned to municipalities, which may distribute them to both municipal and private contractors. There are also corresponding state grants for non-profit associations, foundations, faith communities, collaborative organizations and congregations.

One of the four priority areas to reduce involuntary loneliness that the National Board of Health and Welfare has highlighted is -

"Digital solutions that enable the individual to maintain relationships with relatives, but which do not focus on communicating with care staff."

Another example is the state grant, "Ensuring good health care for older people"

Loopeli fit in 4 of 9 listed development areas:

- Person-centred care and concern for people with dementia
- Counteract loneliness
- Prevent the spread of infection
- Develop support for family care



Loopeli makes a difference for

Mr. Wilson with Parkinson's disease

Windlesham Manor is a small private residence with 37 residents, all with different care needs. The manager at Windlesham Manor comes from Sweden and has many years of experience in elderly care both in Sweden and England.

He feels that England faces the same challenges as Sweden, including the lack of simple technology for vulnerable groups that enables communication with their families. After attending one of Loopeli's webinars in the spring of 2024, he contacted Loopeli and decided to test the service at Windlesham Manor.

One of the residents, Mr. Colin Wilson, has Parkinson's disease. His symptoms have affected his daily life and he has recently found it difficult to use his phone due to dexterity difficulties and cognitive impairment. He used to spend much of the day looking to staff for reassurance and to discuss his concerns because he felt he was losing control of his life and worried about his family.

When Loopeli was introduced to Mr. Wilson we noticed an immediate difference. The staff became worried because they wondered where Mr. Wilson went!? Loopeli had opened the possibility for him to have control over his own communication with the family without the support of the staff. This means that he spends more time in his room to talk to his children, especially his son in Canada whom he had not seen for a long time, naturally.

A reduced need for sedative medication

Mr. Wilson's well-being and self-confidence have clearly increased and he is now less worried and has less anxiety, which has meant, among other things, less need for sedative medication. Medication in all its glory has an important task, but there are usually side effects. Being able to reduce sedative medication increases energy and well-being and it is already visible in Mr. Wilson which is incredibly fun to watch in just such a short time.

We are now discussing a possible wider introduction of Loopeli at the facility, because in addition to the positive effects that our care recipients have experienced, we have also already seen the positives for their relatives as they can supplement their physical visits with these video calls. They already express that they feel safer and less stressed because their parents can easily video call them. We have already understood that during the video call, the relatives show where they are and what they are doing so that their parents can join them on activities and trips, and this gives a great feeling not only for the care recipient but also for the relatives.

We have also seen that it has a positive effect for us as care residents. We experience happier care recipients and a more positive dialogue with their relatives. This gives the staff the opportunity to prioritize other tasks. We already see that we would increase the quality of our accommodation if we offer Loopeli.

NEW & INTERESTING

ELDERLY CARE IN ENGLAND



We became curious about how care for the elderly in England works and how it is financed. The differences are many, both financially and in the range of services offered. We asked a few questions to the manager at Windlesham Manor in connection with their evaluation of Loopeli in their business.

How is elderly care financed in England?

Elderly care is often privately funded in England, where the individual pays for their care. On average, it costs around £6.000 per month to live in a nursing home in England, but the price can vary depending on care needs and quality of service. The location of the accommodation also matters; the closer you are to a big city, the higher the cost. In some areas, it is not uncommon for the monthly fee to reach up to £17.000.

Do you receive any support from the state or authority?

As a customer, you pay the entire accommodation cost if your assets exceed it £23.200, which also includes the property. This leads to many being forced to sell their houses and belongings to cover the costs of the necessary care. If you fall below the limit for self-financing, you can receive grants from the municipality or the region, but these grants are usually only £2.300 per month.

If you can't afford it, what are the alternatives?

It is common for the resident's family to contribute with the remaining costs. Unfortunately, many carers' assets run out quickly, and they are then referred to council-funded accommodation, which often offer a lower level of service and have fewer carers, with two to three carers for up to 20 carers.

LOOPELI NOW AVAILABLE THROUGH ATEA

ATEA

We are happy to announce that Loopeli has now won an agreement through Atea.

If you want to know more about how we work with business models and agreements for municipalities and businesses, contact us at Loopeli for more information.



THE BENEFITS OF LOOPELI

In connection with the evaluation of Loopeli, the Health and Care Administration in Östersund municipality has carried out benefit analyzes in several different areas of operation. The goal was to see the benefit from the perspective of the citizen, relatives, staff and business, and thus also the municipality.

In addition to some 15 qualitative and value-creating benefits that add up to improved quality of life both for the elderly and their relatives, the benefit analyzes show that there is a financial benefit through time savings.

TAKE PART IN ANALYSES?

Order via loopeli.se

500 hours

Saved

174%

ROI



Digital solutions can replace efforts in the future

On the left: Anna Näsström, quality and operations developer. On the right: Lovisa Carlsén, aid officer. The authority unit, the health and care administration, Östersund municipality
Photo: Helena Enqvist

Welfare technology that is implemented should make care more efficient while improving the individual's well-being. Together with Loopeli, the municipality of Östersund has designed a business model that minimizes the municipality's involvement while streamlining the onboarding process for new users.

Anna Näsström, quality and operations developer at Östersund municipality, tells us about how simple video calls with Loopeli are offered as part of the care process.

What effects do you see that the service can have for citizens?

The positive effects are of course that the citizen gets a greater opportunity to be able to contact their relatives in a simple and safe way, regardless of where they live or what they do. The service is simple for all users, which facilitates and also enables everyday contact. It is also safe because it is only possible to communicate with invited contacts.

What positive effects can it have for relatives?

I think that relatives can feel more involved in the everyday life of their loved ones, regardless of whether it is distance or other obstacles that currently is the limit. It will be easier to be available in both big and small ways.

It can be nice to be able to see your loved one both through conversations and through the ability to easily share pictures with each other.

Communicating over the phone can be a challenge, and conversations come alive when you can see each other.

What positive effects do you see it bringing to the municipality?

The biggest effect is that we as a municipality can easily offer and help citizens to an increased well-being by offering the service. All our work has the citizen's best interests in focus. In a longer perspective, one can think that the service can supplement social efforts from the staff in home care or in some cases maybe even replace it.

How does it work when you offer the service to your citizens?

It is the aid workers who, in their meeting with citizens and relatives, inform about the possibility of communicating through Loopeli. The need may arise when the citizen expresses a feeling of loneliness or missing relatives who live far away or for other reasons do not have the opportunity to visit to the extent desired.

Do you see that simple video calls can be offered at more points in the care process and where/when?

I think that right now we live in a time when a lot is changing and fast. We need to be wise and constantly evaluate the benefits for citizens in the digital services and welfare technology offered. Going forward, it may be that some digital solutions may replace some efforts while other digital solutions must be used as a complement. When it comes to simple video calls, I think that there are certainly citizens who to a certain extent would like to communicate digitally with home care staff.

Where in the care process can Loopeli be used and why?

The general care process begins when a citizen or relatives contact a caseworker and ask for help in their everyday life.

We have figured out when and how Loopeli's simple video calls can benefit both the individual, their relatives and the municipality.

Prevention

Studies from, among others, Uppsala University show positive effects of offering preventive measures and support for elderly people who want to stay at home. Increased independence, security and well-being contribute to shifting or reducing the need for care.

Complement other efforts

When a contractor has to carry out an approved effort from the municipality's administrator, the service(s) can be supplemented with simple video calls to achieve the best effect. For example, if a citizen has been granted the Social Togetherness initiative, the executor can suggest that the physical visits be supplemented with Loopeli. This not only increases the number of contacts, but also gives the provider the opportunity to catch up with several care recipients.

Postpone the course of the SÄBO effort

Creating opportunities for a citizen to stay at home for as long as possible reduces the pressure on special housing while saving money for the municipality.

Save time and money

When an individual has been granted the intervention special housing (SÄBO), according to benefit analyses, Loopeli can make care more efficient by saving time. It also creates independence and participation for the individual, which increases the quality of life and reduces involuntary loneliness.



Streamlining through *the entire process*

PREVENTION

For every hour a citizen manages without home care, the municipality saves € 95 / hour*

COMPLETE OTHER CARE INTERVENTIONS

Complete the initiative Social togetherness and catch up with 20% more care recipients.

POSTPONE THE PROCESS

For every month a care recipient can stay at home, the municipality saves up to € 2900

TIME SAVING

Provide 30% of care recipients with Loopeli and the staff can perform more qualified tasks

TIME & MONEY

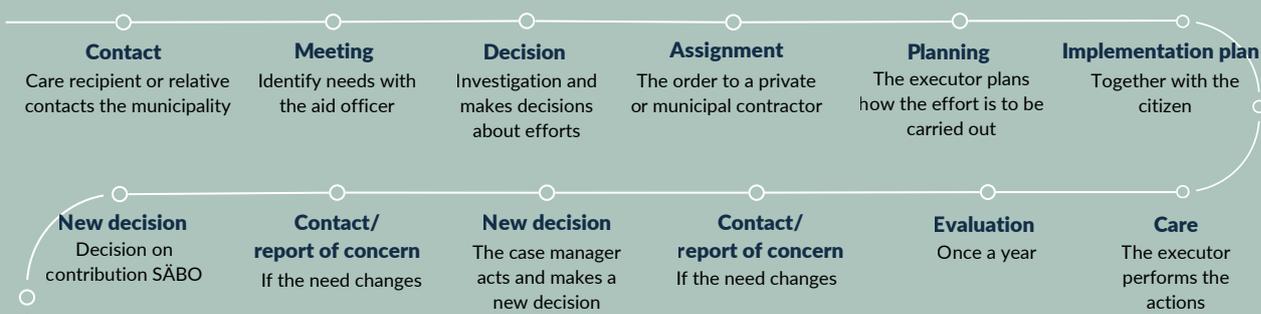
Approximately 30% of care recipients need support in connection with communication with their relatives. A operation can potentially save 500 hours per year by offering Loopeli, which allows the staff to perform more qualified tasks and the business can reduce the hours & extra staff budget.

*SKR/RKA - Database Kolada 2022 - Swedish average

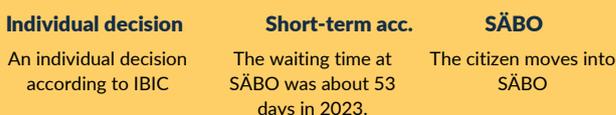
THE COURSE OF CARE

ACCOMMODATION

ORDINARY



SPECIAL (SÄBO)



The important relative support – understanding

Loopeli has been tested at a nursing/elder care home in Örebro with the support of the Innomera test bed. Below you will find out about the need and purpose of this test, as well as the results and lessons learned. You can also take part in the reflections of relatives and staff before and after using Loopeli.

Testbädden
InnoMera

Major concerns with communication

The need was identified by a family with a relative who had recently moved into a nursing home in Örebro. The family contacted the company's occupational therapist and the management decided to carry out a limited test for a limited time. Before this test, several problems and challenges were identified, including problems with everyday communication between relatives and tenants.

Relatives feel that the conversations are short and that they find it difficult to talk freely with their loved ones at the residence. It is also common for them to have problems getting in touch with their relatives when they want, as the department phone is often busy. Relatives also feel that the staff attending calls can misinterpret certain things and that it is difficult to be intimate with their relative or talk freely. The lack of effective ways to communicate creates anxiety among both tenants and their relatives. Missing everyday contact with one's family can lead to increased feelings of loneliness and feeling of being left out.



Facts about testing and implementation

The test started in June 2023 and continued during the autumn of 2023 until the end of the year. The evaluation took place through an in-depth interview with a family member and occupational therapist in the business.

The following conclusions were identified:

- 1) There is a great need for simple communication solutions for people with cognitive impairment and their families and loved ones - at the same time that technology can relieve the staff
- 2) When the technology is sufficiently simple, it provides many qualitative values such as increased security, independence and reduced loneliness.

Independent communication

The purpose of the test was to see if Loopeli can facilitate independent communication. Through this help to increase security and reduce the need for support to communicate, despite cognitive impairment.

"Before, without Loopeli, the talks have been planned. Often the conversations were short"

Maintaining everyday contact as a family is worth its weight in gold

Relatives feel that the tenant can both make and answer calls without problems via Loopeli. The tenants have the opportunity to communicate with several family members. Relatives think that the communication works well and that the tenant and the family can have contact without problems and whenever they want. When someone in the family is busy, other members of the family can take the call instead.

The occupational therapist at the residence says that with the help of the solution, the tenant has increased opportunities for communication. In normal cases, the staff helps with communication (holds the phones and joins the conversation). These are the same phones that are used for alarms and an alarm can come in the middle of the call, which stresses both the tenant (because the phone starts to buzz) and the staff, who have to end the call and go to answer the alarm.

Reduce the feeling of emptiness

Through Loopeli, the tenant can participate in family activities through video calls. Relatives say that they call the tenant from outings and other family activities so that he can participate.

They say that sometimes the video call is on and they do their things separately, but still feel a sense of togetherness and common everyday life.

The possibility of sending pictures (postcards) that the tenant can see on the tablet creates a feeling of participation in everyday life.

Relatives say that this reduces the emptiness that one can experience when one's partner so suddenly disappears from everyday life.



Being able to fall asleep and still know he is there

They say that the tenant sometimes calls in the evening or when he can't sleep because he feels lonely and worried about his relatives. Through video calls, a sense of community and security is created.

"You don't even have to talk, just see each other - it creates security and calm."

Photo: By relative.

Caption: The tenant shows one of his friends at the accommodation environment from another country.

Make space to be sad together

Reduce anxiety and stress

Relatives say that the tenant sometimes calls because he cannot find things, such as the remote control or clothes. He feels stressed and worried. Then, through the video call, relatives can easily help and calm the tenant's anxiety and stress.

Relatives say that the tenant can become worried and stressed when relatives have to go away or cannot come to visit. Thanks to Loopeli, they can have contact even when they are away or working, which means that the tenant is not as worried.

The occupational therapist says that thanks to Loopeli, the staff gained a better understanding that the tenant felt anxious and depressed. He is very good at hiding his feelings and does not want to be a nuisance. Therefore, he did not tell the staff that he was not feeling well and was sad. The tenant told his partner through Loopeli, and that way the staff also got to know about it.

The occupational therapist's opinion is that with the help of calls via Loopeli, the tenant's worries and anxiety were reduced because he was able to contact the family independently.

The occupational therapist's opinion is that the solution has the potential to reduce the feeling of loneliness and isolation. They could feel more secure, feel more secure at home (in the accommodation).

Protect privacy

Relatives say that with the help of Loopeli, she can communicate freely with her partner at the residence. He can now talk about everything, what he feels and worries about in everyday life.

Relatives also say that in the past, when the staff attended the conversation, some things the tenant said could be misinterpreted and create unnecessary reactions and anxiety among the staff. Relatives say that in such a situation it becomes difficult to say what you want when more people (staff) are involved in the conversation. It is important to be able to be very sad or complain without anyone else (the staff) hearing these conversations.

Reflections after test

- That relatives can contribute to increased quality in care in many ways
- Being quick on new initiatives and maybe not having everything ready in advance
- To listen properly and give room for the relative's own story
- Relatives wish it was possible to call the tenant directly without the latter having to answer. Today it is not a problem for this particular tenant, but it could become a problem if the tenant's condition deteriorates.

KUNGÄLVS MUNICIPALITY EVALUATES LOOPELI WITH RELATIVES IN FOCUS

AllAgeHub and the municipality of Kungälv will conduct a test in the spring of 2024. While waiting for the final report on May 13, we ask a few questions to Carolina Gustavsson, who is a relative consultant and coordinator of the test.

What advantages do you see in John being able to manage his communication with the family independently?

He can become more involved in their everyday life, understand what is happening and is going on in their lives. He can contact the family whenever he wants and does not have to wait for help from the staff to call up.

How do you feel it affects John and his family's relationship?

I feel that it will be a security for him that he can get in touch with his family when he wants to. The fact that you see each other when you talk makes it a more intimate and present conversation.

Do you see any benefits to the staff and the business of John being able to make and receive video calls independently?

Time is freed up for other nursing tasks and at the same time it can be felt safe to know that he is able to call his relatives on his own when he wants to talk to them himself.

What challenges do you see with Loopeli?

The tablet needs to be charged regularly and a certain technical competence is required on the part of the staff, as well as an interest in using the technology.



Photo: John Frilund and Gudrun Larsson Frilund Ytterbyhemmet Kungälv

"An advantage in itself is that John can independently call. It affects his self-esteem and satisfaction with oneself. The fact that it is a video at the same time increases the closeness for both of us. That I can film the surroundings when we speak with each other also increases closeness and participation. Both when I'm at home and somewhere else. Then I know that the staff appreciates that John can call, and they can also participate. Today, his contact person called while he was sitting on an exercise bike, so I could see it, and we could talk a little too."

/ Gudrun Larsson - Relative of John



"One of the nicest things I have experienced is how, with the help of this technology, they have got back nice everyday moments that we easily take for granted. A very concrete example is being able to say good morning and good night to your life partner again and again."

/ Carolina Gustavsson
Relative consultant

Health-promoting prevention unit Kungälv

FACTS ALLAGEHUB

AllAgeHub is an initiative of the thirteen GR municipalities: Ale, Alingsås, Gothenburg, Härryda, Kungälv, Kungsbacka, Lerum, Lilla Edet, Mölndal, Partille, Stenungsund, Tjörn and Öckerö with the Gothenburg Region's Municipal Association, GR, as project owner.

Together with actors from academia, civil society, business and the public sector AllAgeHub develops a user-driven testbed to stimulate use of welfare technology that meets users' real needs.



Mom would like to

see our dog Frost all the time

Photo: The tenant at Forenade Care proudly shows his photos to the staff at Loopeli.

We looked for different solutions to counteract involuntary loneliness at Vaxholm's nursing home. The goal is for our residents and their relatives to have an increased quality of life, safer everyday life and improved accessibility to each other. This is first and foremost to reduce the involuntary loneliness that many of our elderly are troubled by. We saw that Loopeli offers a service that could suit our business. - says Lidiya Hellström, Operations Manager at Forenade Care Vaxholm.

One of the relatives at the residence at Vaxholm talks about their experience with Loopeli, how they use the service and what was challenging before Loopeli started to be used.

My mother used technology before her dementia diagnosis; she used both smartphone and computer. She was usually the most knowledgeable when she met her friends. I think she could still master a smartphone today, really. When she got sick, she forgot her phone, the lock code and was therefore unable to use it independently anymore. She also called us and her friends a lot, which became unbearable.

We discussed the situation with the dementia nurse at her residence in Vaxholm, and she recommended that my mother should use Loopeli instead of her mobile phone. Loopeli is offered via the accommodation free of charge. Before we introduced Loopeli, we did a few video calls, mainly through my dad's iPad, as mom had a Samsung and we used the iPhone.

Today, mom uses Loopeli almost daily.

We call her and she would like to see our dog - Frost. Sometimes I even position the camera so she can see Frost while I'm doing other things, because she wants to see Frost so much. Sometimes I call her when I'm out walking the dogs, and she thinks it's great fun. She thinks it's fun to see what I do and nature.

The pictures are also extremely important to her and she looks at them a lot, even with the staff. She appreciates that the images are clear and large, although she can get a little annoyed that they take a while to load.

A great value

We see great value with Loopeli because this is where much of our communication takes place these days. We used to call the ward, but then there was no video and mom didn't always think the speaker worked. It's also good that we can choose when we answer (and mom definitely doesn't call too often now).





Ebba's conversation with grandfather.

Meet one of Loopeli's younger user and family

Loopeli also contributes value and simplicity for our younger people and their families.

Ebba is 13 years old and her mother talks about the value and benefit of Loopeli for her daughter and her family.

"Our daughter, who is 13 years old, has a disability which means difficulties with social interaction and communication. She likes to talk on the phone and other video call services, but always depends on one of us adults to help"

It is so nice to see how independent she can be in contact with her loved ones

With the help of Loopeli, she can now independently call her older siblings or grandma and grandpa and they can also call her.

When she hears the tablet ringing, she can't run there fast enough to answer "her" phone. It is so nice to see how independent she can be in contact with them. She really likes Loopeli ❤️ and her grandma and grandpa call her and think it's so funny that she can both answer herself and also call them.

A great value for us is the security of knowing that if something were to happen to us parents, e.g. we become ill and uncontactable and we are at home alone with her, now there is actually an opportunity for her to mediate with her network. In any case, she can independently call someone and ask for help." says Sarah, mother of 13-year-old Ebba.

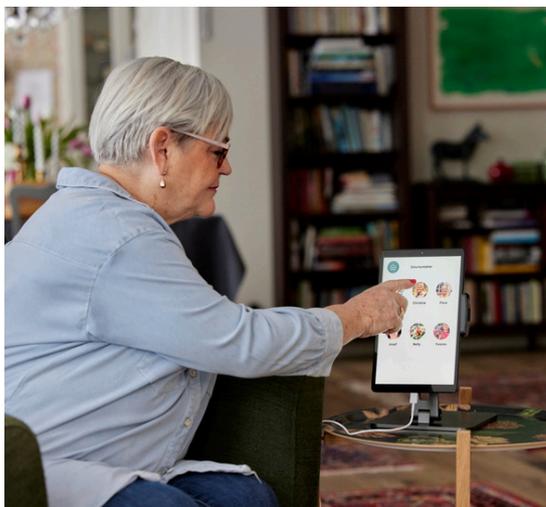


Loved ones call using Loopeli's next of kin app on their mobile phone

Loopeli's simplicity & security

Loopeli provides several advantages and benefits for municipalities, businesses, staff, care recipients and their relatives through its three simple and appreciated functions: video calls, images and radio.

The simplicity of Loopeli makes it easy to use even for people who are not used to or have challenges handling digital tools and services. It can be age-related causes such as dementia, impaired vision, hearing, motor skills, memory or a functional impairment.



Video call -

easy start-up of the video call

Picture and name of relatives -
no phone numbers

Invited Only -

this makes it safe and secure. Prevents the risk of false calls, scam calls and salespeople

Calling to and from the tablet -

increase independence and security as the person with the tablet can call their contacts easily and receive calls

Postcards and Messages -

Relatives can share their everyday life with the person with the tablet through pictures with messages. Contributes to both a valuable activity and community for the person with the tablet. Also creates no pressure to answer or send your own photos. Plus many younger generations are more used to communicating via images/messages are calls. So this can be a value for the grandchildren to be able to easily share everyday events via pictures

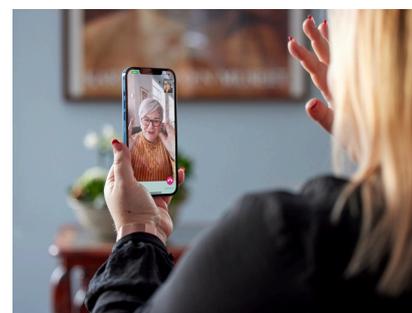


Large screen and clear menu

Loopeli consists of two apps - Loopeli "elder" which is installed on a tablet and used by our so-called main characters. Many times an elderly person or a person with functional variation. To make it simple, there are large, logical and educational buttons and pictures. The app is attached to the screen so that it does not accidentally disappear or be deleted, and since no login is required, the individual has easy access to the service.

The relatives app

The relative app requires login and invitation to use the service. Loopeli acts as "organizer" and manages the process for each family when the service is offered through a municipality or housing. In the relatives app, members can see call history, sent pictures and messages, as well as the status of the tablet. You must be logged in to receive or make video calls.



loopeli takes care of the onboarding

ongoing administration and support

Loopeli strives for it to be simple, time- and cost-effective for a municipality and business to get started. Below is an example of what a start-up might look like.



Complete packaging

- Tablet
- Stand
- Startup - Configuring accounts
- Registration and administration
- Review for staff and relatives
- Support for staff and relatives
- Legacy material
- Insurance
- Shipping
- Mobile internet connection (Large package)

BASE

Loopeli license, tablet & stand

LARGE

Loopeli licence, tablet, stand & internet connection

Does the overall solution not fit?

Do you already have tablets or need to buy them in some other way?

Of course, there is a solution for those of you with a license without a tablet and stand.

We adapt the packaging so that it suits every business and condition.

Met info about Loopeli, our cases can be found at: **LOOPELI.SE**